

IPitomy Inclusive Features

With all of the business communications features included in IPitomy, there is never any conflict between one component and another. In the past, voice messaging systems, music on hold, call queuing, conference bridge, and automated attendants may have been separate components developed by different manufacturers. Integration of all of these devices required much time and expertise to accomplish. With IPitomy, everything is designed to work together in one comprehensive package solving the integration issues and making everything much simpler to use.

All Inclusive Applications on the IPitomy Pure IP PBX platform.

Smart Personal Console is accessible through any web browser and can be used by any user. Simply login to the correct extension and configure the extensions settings.

Individual Extension Forwarding can be set for user on the system and allows for calls to be directly forwarded to any internal location or any external number. This feature can easily be activated and de-activated from your IPitomy phone or your mobile phone. Forwarded calls can be transferred even from your mobile phone or land line!

Call Recording can allow any user to record calls with the touch of a button. Automatic Call Recording is also available as an optional feature.

Meet Me Conference Bridge with full administrative features. The Conference Bridge allows conference calls to be hosted by users and includes advanced features like announce on entry, mute/unmute users, remove users and more. Two available conference rooms, each supporting up to 16 users. Passwords and entry features are fully customizable through the web interface.

Branch Office allows you to connect multiple sites together and use them as though it was one system.

Call Reporting allows full list of all call activity on the system.

System Monitoring allows an administrator to monitor all extensions, SIP Providers and Branch Office Connections.

Diagnostics can be turned on/off and viewed by an administrator through the web interface.

IPitomy Dialer With the click of a mouse button a user can call any number stored in their Outlook Contacts, stored numbers or any number in any program or browser..

Q Manager (Optional) Provides presence management, text messaging, monitors the extension status of other users in the system and provides call control on the desktop for fast call handling and advanced functionality such as call recording and coaching.

Follow Me can ring your desktop phone or any number of alternative phones simultaneously. Receive calls on your mobile phone while away from your desk. Follow Me can be enabled after a configurable amount of rings and then begin trying other phones all at once or one at a time.